

# WE ARE OPEN FOR BUSINESS

Here is how we are supporting our staff and our customers to keep healthy and well when you come to our stores.

#### When you arrive

You will be greeted by a colleague who will be managing the number of customers in our store. Hand sanitiser will be available at the entrance. We are cleaning screens and all touch points hourly and deep cleaning every night.

#### When you are in store

Please follow the directional arrows and maintain a safe distance between yourselves and our colleagues and other customers.

#### When your delivery is due

Ensure you have made space for your purchase; our staff will check that there is space and there is safe access to the room. We will require you to maintain a safe distance whilst we deliver your product. Before we leave, we will sanitise the areas we touched whilst delivering your goods.

#### When you pay

We have installed sneeze guards at all our tills. Please pay by card if possible. To make purchases easier the contactless payment amount since has increased to £45 since 1 April 2020. We will still scan your loyalty card.

### Help us

## **STAY SAFE**